May 21, 2016

Robin Bleier, RN, LHRM, CLC RB Health Partners, Inc. PO BOX 1116 Crystal Beach, FL 34681

Dear Robin:

I wanted to take time to thank you for the invaluable service you provided to our facility during an extremely difficult time. Your expertise in helping us regain regulatory compliance was done in a very professional manner. We were faced with a directed plan of correction from CMS. You guided our facility through the process of completing the POC and providing the resources to complete a series of mandatory in-services to over 120 staff members in a short period of time.

The presence of your organization and experience of your staff provided us the credibility with CMS in resolving our compliance issue. I would recommend the service of your organization without reservation. Thank you once again for your help.

Sincerely yours,

Edwin Rojas, NHA

Edwin Rojas